



All You Need to Know About AutoShip

Whether it's your Gano Excel business or just life that keeps you busy, AutoShip brings hassle-free benefits to maintaining your business throughout the year. So let's talk about how great AutoShip really is!

What is AutoShip?

AutoShip is a recurring monthly purchase that is automatically billed. The monthly purchase maintains your "Active" status worry-free, and there's no set-up or service fee. AutoShip orders between 50PV - 160PV also enjoy our flat rate shipping to all 50 states in the US.

What are Reward Points?

Gano Excel Affiliates or a Preferred Customers are both qualified to earn Gano Rewards Points through AutoShip orders. Each Gano Excel Product has a specific point value that will count towards your total Gano Rewards Points. Build up those points, then exchange them for product. It's that simple!

AutoShip Dates:

You have a choice as to when your AutoShip order is processed every month. **The available dates to choose are the 1st, 5th, 10th, 15th, 20th and 25th of the month.**

Customizing my AutoShip

With AutoShip, you will not need to stop and customize an order each month – it's one of the reasons we love it! However, we understand that sometimes you need to modify your AutoShip preferences, billing or shipping information. **You can make changes to your AutoShip at any time, but any modifications require 5 business days to take effect.** So, keep in mind that any changes to an upcoming AutoShip will need to be made at least 5 business days in advance of the scheduled processing date.

For examples of cutoff dates for AutoShip modifications, please see the table below.

Autoship date is:	Order processes on:	Cutoff date for changes is:
Monday - Friday	The scheduled weekday	One week (5 business days) prior
Saturday	Friday (1 day prior)	Previous Friday
Sunday	Monday (1 day after)	Previous Monday



SHARE

Important Notes to Remember:

- Gano Rewards Points are only earned on product(s) associated with an AutoShip order - not from any other type of order.
- Gano Rewards Points are awarded after the AutoShip order is processed. Should an AutoShip order fail to process, points will not be granted.
- Affiliates and Preferred Customers redeeming Gano Rewards Points are responsible to pay shipping costs for the redeemed product.
- Gano Rewards Points are not transferable.

Check out the chart below for a breakdown of the Gano Rewards you can earn through AutoShip every month!



3-in-1

Rewards Points

• Purchase 4.5 • Redeem 27
#501



classic

Rewards Points

• Purchase 4.5 • Redeem 27
#505



tongkat ali

Rewards Points

• Purchase 4.5 • Redeem 27
#506



schokolade

Rewards Points

• Purchase 5 • Redeem 30
#502



mocha

Rewards Points

• Purchase 5.5 • Redeem 33
#503



rooibos tea

Rewards Points

• Purchase 4.5 • Redeem 27
#504



hazelnut

Rewards Points

• Purchase 5.5 • Redeem 33
#508



c'real

Rewards Points

• Purchase 4.5 • Redeem 27
#507



PRODUCT CATALOG (20 Pack)

#1280030 (E) | #1280032 (S)

Rewards Points

• Purchase N/A • Redeem 15



MINI PRODUCT BROCHURE (50 Pack)

#1280036 (E) | #1280037 (S)

Rewards Points

• Purchase N/A • Redeem 15

Additional items available in the Back Office!

For example, let's say you've accumulated a total of 27 Gano Rewards Points; you can redeem those Points for a **FREE** box of Ganocafé Classic. Accumulated Points and the ability to redeem them are tracked in the Gano Excel Back Office.

There you have it! Still have questions about AutoShip?

You can reach our excellent Customer Service team at (626) 338-8081 Monday - Friday, 8:00AM - 5:30PM.

SHARE